

LARIMER COUNTY, CO
FM-5349
2020

SERVICES PROVIDED:

Post-Fire Support Services
Emergency Response
Risk Assessment
GIS Modeling
Stakeholder Coordination

REFERENCE:

Kohl Parrott
EM Coordinator
200 W. Oak Street
Fort Collins, CO 80521
Phone: 970.498.7146
Email: parrotck@co.larimer.co.us

CAMERON PEAK FIRE

In 2020, Colorado was impacted by its largest fire season in state history. Synergy Disaster Recovery was activated by Larimer County, CO respond to the Cameron Peak Fire – the largest fire in Colorado’s history. The Synergy Team worked with the Collaborative Assessment & Recovery Team (CART) to assess and identify potential post-fire risks and their associated magnitude so that the County and its stakeholders can identify and prioritize appropriate mitigation activities for future grant funding.

Analyzing burn severity, soil erosion, debris flow modeling and other data, the Synergy Team will construct a GIS story board map that will assist stakeholder collaboration and coordination in protecting private and public property while improving and maintaining the ecological health of its watersheds.

HIGHLIGHTS



ACRES FIRE
PERIMETER



STRUCTURES
DESTROYED



CART
MEMBERS
ENGAGED

- 🔗 BAER Report Preparation Support
- 🔗 Field-truthing burn severity reports
- 🔗 NRCS/EWP Grant Management
- 🔗 Coordination with federal, state and watershed coalitions
- 🔗 Identification and prioritization of mitigating activities

“I know that the work I do is important and relevant to my community and it provides me a lot of peace of mind knowing that when I am working with the Synergy team, I am getting a team who wants to help my community as much as I do.”

Kohl Parrott
EM Coordinator

**STATE OF KENTUCKY
KENTUCKY EMERGENCY
MANAGEMENT**

**DR-4497
2020**

SERVICES PROVIDED:

EOC Response
Pandemic Specific EOC Plans
FEMA Public Assistance
FEMA/KYEM Streamline Process
Federal Funding Coordination
Statewide Training
Document Validation Training

REFERENCES:

Stephanie Robey
Assist. Director of Administration
Phone: 502-607-5769
Email: stephanie.l.robey2.nfg@mail.mil

Bobby Gillis
Planning Chief
Phone: 502-607-5769
Email: Bobby.j.gillis.nfg@mail.mil

Jessica Mitchell
Recovery Branch Manager
Phone: 502-607-5762
Email: Jessica.a.mitchell36.nfg@mail.mil



COVID-19 RESPONSE & RECOVERY

In response to the COVID-19 outbreak, Synergy staff responded to Kentucky's State Emergency Operations Center (SEOC) activation. Within days of receiving the phone call from Kentucky Emergency Management, both Tracy Doyle and Melinda Hutcherson were on the ground assisting as subconsultants to CDR Maguire Inc. Initially the Synergy team assisted the Planning Section in the EOC with creating strategic pandemic response plans in coordination with Kentucky Public Health, KYEM, the National Guard, and other valuable stakeholders. Eventually the Synergy team was shifted to the Recovery division to work on developing a strategy for FEMA reimbursement, supporting 835 applicants with their COVID-19 streamline project applications.

HIGHLIGHTS



APPLICANTS
SUPPORTED



PANDEMIC PLANS
CREATED



TOTAL FEDERAL
FUNDS

- ✦ Wrote pandemic specific critical plans for KYEM to respond to COVID-19
 - ✦ Virtual Emergency Operations Center Plan
 - ✦ Drive Thru COVID Testing Plan
 - ✦ Non-Congregant Sheltering Plan
 - ✦ Kentucky Dept of Education School Re-entry Plan
 - ✦ Vaccine Distribution Management /Logistic Plans
 - ✦ Recovery Resilience Plan
 - ✦ Continuity of Operations Plan (COOP)
 - ✦ Continuity of Government Plan (COG)
- ✦ Developed FEMA/KYEM Streamline Project Application Process
- ✦ Provided & Trained Program Delivery Managers (PDMGs) on FEMA's COVID-19 Streamlined Application Process
- ✦ Developed Applicant type specific white papers regarding justification of Emergency Protective Measures

LARIMER COUNTY, CO
DR-4498
2020-Ongoing

SERVICES PROVIDED:

Long Term Recovery Planning
Unmet Needs Assessment
Implementation Planning
Meeting Facilitation
Public Engagement
Community Interviews
Grant Funding Review &
Support
Graphical Design & Plan
Development

REFERENCE:

Lori Hodges,
Dir of Emergency Management
200 W. Oak Street
Fort Collins, CO 80521
Phone: 970.498.7147
Email: lrhodges@larimer.org



COVID-19 Long Term Recovery & Implementation

Beginning early in the COVID-19 pandemic, the Synergy Team provided long-term recovery planning support to Larimer County, Colorado. This whole-community planning process involved robust community engagement through the Larimer Recovery Collaborative. Cross-sector collaboration was vital to the informed development of long and near-term actions necessary to address the community's unmet needs, which were exacerbated by the pandemic. Despite planning efforts taking place virtually, the planning process succeeded in engaging a broad cross section of the community and led to development of meaningful implementation actions. The timing of this plan proved especially important, as multiple COVID-19 recovery funding opportunities became available following plan publication. By having these recovery and implementation plans developed, Larimer County was better prepared to best utilize those grant monies for community recovery. This project was unique to Synergy, as it was the first time our team guided long-term recovery planning efforts during an active disaster response.

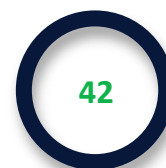
HIGHLIGHTS



UNMET
NEEDS
IDENTIFIED



COMMUNITY
SECTORS
ENGAGED



IMPLEMENTATION
ACTION PLANS

- Reviewed available funding opportunities to implement plan actions
- Utilized the triple bottom line approach in action prioritization
- Conducted the entire planning process virtually
- Integrated and aligned with existing community plans and programs
- Coordinated planning across the entire Larimer Recovery Collaborative
- Performed a sector-by-sector review of: Critical Disruptions, Event Impacts, Cascading Effects, Future Stressors, Unmet Community Needs, Lessons Learned and Success Stories
- Developed near-term implementation action guides

BAY COUNTY, FL
DR-4399
2018

SERVICES PROVIDED:

EOC Response
FEMA Public Assistance
Post-Disaster Mitigation
Procurement Technical Assistance
Site Inspections
Debris Management
Construction Management Support
Document Validation
Training

REFERENCE:

Ashley Stukey

Budget Officer
Bay County
840 W 11th Street
Panama City, FL 32401
Phone: 850.248.8240
Email: astukey@baycountyfl.gov



HURRICANE MICHAEL DISASTER RECOVERY SERVICES

Synergy Disaster Recovery, LLC, as a subconsultant to CDR Maguire, is currently supporting Bay County, Florida with over \$500M of disaster recovery costs from Hurricane Michael. In addition to our Public Assistance responsibilities, the team was assigned as the County's Debris Manager overseeing their \$200M debris operation-the **largest locally-led debris mission ever in FEMA history**. Responsible for managing the County's debris monitoring and hauling firms, the team performed 100% validation of all invoices to ensure maximum FEMA reimbursement and avoid unnecessary payment.

HIGHLIGHTS



REIMBURSEMENT
WITHIN 12
MONTHS



HMGP FUNDS



SITE INSPECTIONS

- 🔧 EOC Response and boots on the ground within 48 hours
- 🔧 Largest advancement of funds in Florida history
- 🔧 First Cat A PW obligated and reimbursed
- 🔧 Managed largest locally-led debris mission ever in FEMA history

"Although we were somewhat prepared (plan, contracts, etc.); without your help, the enormous amount of requirements and overall necessary preparations for the "next hurdle" would have probably taken us down a road that would be hard, if not somewhat impossible, to overcome. In my opinion, the call to you for assistance was "by far" the best decision we made."

Don Murray

General Services Director, Bay County, FL

FEDERAL GRANT ASSISTANCE

LARIMER COUNTY, CO
DR-4498
2020

SERVICES PROVIDED:

EOC Response
FEMA Public Assistance
CARES Act Consulting
Epidemiologic Data
Analysis
Document Validation
Training

REFERENCE:

Lori Hodges,
Dir of Emergency Management
200 W. Oak Street
Fort Collins, CO 80521
Phone: 970.498.7147
Email: lrhodges@larimer.org



COVID-19 RESPONSE AND RECOVERY SERVICES

In response to the COVID-19 outbreak, Synergy personnel were activated in Larimer County's Emergency Operations Center (EOC). Within hours of notice, Synergy was on the ground assisting the Finance Section implement its Emergency Response Plan, and assisting in the collection, preparation, and dissemination of COVID-19 relevant data to the county's response teams.

As part of the County's overall response plan, members of the Synergy Team were also tasked to provide epidemiological data analysis, case cluster analysis and liaising with hospitals on data sharing, testing, research and modeling to inform the County's health response plan. The Synergy team was engaged with Larimer County under their previous employer CDR Maguire.

Synergy was also brought in to consult with the Larimer County Collaborative to capture lessons learned, document unmet and immediate needs, and develop an overall recovery plan, which included the administration of over \$15M in Coronavirus Relief Funds.

HIGHLIGHTS



HOURS TO
EOC
ACTIVATION



CVRF FUNDS
ADMINISTERED



PUBLIC
ASSISTANCE
FUNDS

- Coordination across 17 collaborative sectors
- Identification and prioritization of community unmet pandemic needs
- Development of long-term recovery plan
- In person EOC (Emergency Operations Center) Support
- Research of new CARES Act funding and project eligibility evaluations

"I highly recommend this firm and would work with them again without hesitation."

Lori Hodges
Director of Emergency Management

FEDERAL GRANT ASSISTANCE

LARIMER COUNTY, CO
DR-4145
2013

SERVICES PROVIDED:

FEMA Public Assistance
Debris Monitoring
Post-Disaster Mitigation
Procurement
Technical Assistance
Site Inspections
Document Validation
Closeout/Appeals
Training
CDBG-DR Administration
Unmet Needs &
Community Fragility Study

REFERENCE:

Lori Hodges,
Dir of Emergency Management
200 W. Oak Street
Fort Collins, CO 80521
Phone: 970.498.7147
Email: Lrhodges@larimer.org



FLOOD RECOVERY SERVICES

Synergy personnel were retained by Larimer County, Colorado to assist in their recovery from the devastating September 2013 Floods. Supporting one of the hardest hit counties in the state, our team provided the County with Grant Administration, Debris Management, Planning support and other services. The Synergy team was engaged under their previous employer CDR Maguire.

During our three-year engagement, we fully integrated with county staff supporting their recovery efforts; this included training, developing policies and procedures, and staff augmentation in addition to grant administration.

HIGHLIGHTS



INCREASED
DAMAGE
ESTIMATE



CDBG-DR



PPDR
PROPERTIES
ASSESSED

- 🔗 Award winning Fish Creek Corridor project involving various jurisdictions and coordination of multiple federal funding sources
- 🔗 Established the standard for stream debris statewide
- 🔗 Secured sufficient grant funding to exceed local cost share

"I highly recommend this firm and would work with them again without hesitation."

Lori Hodges
Director of Emergency Management

SERVICES PROVIDED:

EOC Response
FEMA Public Assistance
Grant Management
Post-Disaster Mitigation
Procurement
Site Inspections
Document Validation
Training

REFERENCE:

Angela Bradley

Transit System Program Administrator
Bay County, TPO
1021 Massalina Dr.
Panama City, FL 32401
Phone: 850.248.8161
Email: abradley@baycountyfl.gov



HURRICANE MICHAEL DISASTER RECOVERY SERVICES

Synergy Disaster Recovery, LLC staff is currently supporting Bay County, Florida Transportation Planning Organization (TPO) in their recovery efforts following Hurricane Michael. The Synergy team is engaged under their previous employer CDR Maguire.

Synergy staff is responsible for the entire engagement including tracking all disaster related expenses and project documentation, project formulation, reimbursement and closeout. Synergy Staff conducted all preliminary risk assessments and attended each FEMA Site Inspection. In addition to our Public Assistance responsibilities, the team has assisted Bay County TPO with supplementary grant applications including the Federal Transit Administration Emergency Relief Program.

HIGHLIGHTS



FUNDS
OBLIGATED



OF PROJECTS
OBLIGATED IN
19 MONTHS



FTA EMERGENCY
RELIEF FUNDING
ALLOCATED

- Accomplished all set deliverables on time and within budget
- Utilized FEMA's Public Assistance Alternative Procedures (Section 428) programs
- Identified additional costs eligible for reimbursement that otherwise would have been overlooked

"The team has been extremely responsive to the Transit Staff. Synergy staff is very detail oriented and has taken on a large workload for our staff including, preparing and tracking all projects related to Hurricane Michael. The efforts have been particularly valued by the transit staff while recovering our funds allocated towards recovery."

Angela Bradley
Transit System Program Administrator

**COLLIER COUNTY, FL
COLLIER COUNTY
CONSORTIUM
DR-4337
2017**

SERVICES PROVIDED:

EOC Response
FEMA Public Assistance
FEMA Grants Portal Training
Section 406 Mitigation
Procurement Technical
Assistance
Site Inspections
Debris Management
Document Validation
Training

REFERENCE:

Bendisa Marku
Senior Operations Analyst
3327 Tamiami Trail East
Naples, FL 34112
Phone: 239.252.8499
Email:
BendisaMarku@colliergov.net



HURRICANE IRMA DISASTER RECOVERY SERVICES

Collier County was one of the most severely impacted counties from Hurricane Irma. The county sustained extensive damage resulting in an estimated \$200 Million of disaster related expenses

The Synergy team was “boots on the ground” providing EOC support immediately after landfall. The teams ability to establish relationships, and lower cost structure resulted in the County selecting us as their primary Public Assistance consultant after initially choosing two consultants during its emergency procurement.

Synergy personnel under their previous employer, CDR Maguire, were instrumental in assisting the County recover over \$150M in Public Assistance Funding.

HIGHLIGHTS



Separate
Applicants



Debris Related
Costs



Public
Assistance
Funding

- 🌀 This contract supported five (5) separate applicants throughout Collier County, including City of Naples, Mosquito Control District, Everglades City and Collier County Public Schools
- 🌀 First applicant in the state of Florida for Hurricane Irma to have:
 - 🌀 Funding Agreement in place
 - 🌀 PW obligated
 - 🌀 CAT A PW obligated
 - 🌀 Reimbursement Request processed

**FLORIDA DEPT. OF
ENVIRONMENTAL
PROTECTION**

**DR-4337
2017**

SERVICES PROVIDED:

Debris Monitoring
Invoice Reconciliation
Data Management
Project Management
Project Formulation for FEMA
Portal Submission
Environmental Monitoring

REFERENCE:

Scott Woolam

Sr. Program Analyst
3900 Commonwealth Blvd.
Mail Station 100
Tallahassee, FL 32399-3000
Phone: 850.245.2806
Email: Scott.Woolam@dep.state.fl.us



HURRICANE IRMA DEBRIS MONITORING

Synergy personnel were activated by the Florida Department of Environmental Protection (FDEP) in response to Hurricane Irma. This activation required monitoring debris removal and overseeing hauling operations in waterways throughout four Florida counties that were impacted by Hurricane Irma. Synergy personnel successfully coordinated resources and navigated the environmental challenges of waterway debris removal throughout 3 separate FDEP debris missions.

This contract was activated under Synergy staff's previous employer CDR Maguire.

HIGHLIGHTS



SEPARATE
DEBRIS
MISSIONS



DEBRIS
MANAGEMENT
COSTS



CUBIC YARDS
OF DEBRIS

- Debris Missions included:
 - Beach Re-Nourishment
 - St. Johns River Waterway Debris Removal in St. Johns, Putman and Clay Counties
 - Collier County Waterway Debris Removal
- Over 100 invoices validated and submitted with 99.9% accuracy
- Team assisted with the coordination of data and documentation of multiple contractors allowing FDEP to have real-time information and streamline their PW formulations

**NATIONWIDE STATE &
LOCAL HAZARD
MITIGATION PLANS
2010 - PRESENT**

SERVICES PROVIDED:

Risk & Vulnerability Assessment
Mitigation Strategy Development
Public Engagement
Workshop Facilitation

REFERENCE:

Available Upon Request

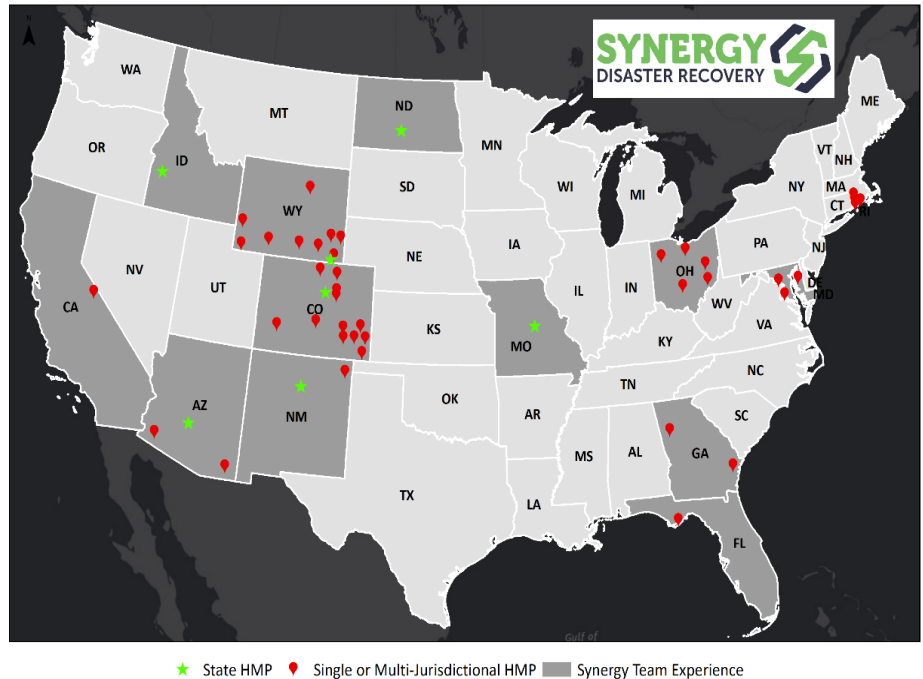


HAZARD MITIGATION PLANS

For over ten years, Synergy Disaster Recovery's experts have been supporting local and state clients in developing FEMA-approved hazard mitigation plans.

Our intimate knowledge of state and local community planning, hazard assessments, GIS analysis gives us the insight to deliver a community-supported, implementable hazard mitigation plan. We perform localized risk and vulnerability assessments, facilitate true community engagement, and help to develop robust hazard mitigation strategies to serve as a roadmap for increased local resiliency.

The following graphic depicts state and local HMPs that our Planning Program staff have developed across the nation since 2010.



**COLORADO NORTH
CENTRAL REGION UASI
2016**

SERVICES PROVIDED:

Developed Base Recovery Plans
Developed Functionally
Specific Annexes
Identified Gaps in other
Planning Documents
Trainings
Exercises
Implemented Best Practices
and Lessons Learned

REFERENCE:

Brandon Lenderink

NCR Recovery Committee Co-Chair
Aurora Office of Emergency Mgmt
15151 E. Alameda Parkway
Aurora CO 80012
Phone: 303.326.8954
Email: blenderi@auroragov.org



**RECOVERY PLANS AND FUNCTIONALLY
SPECIFIC ANNEXES**

The State of Colorado suffered its most costly disaster in history during the floods of 2013. After action reports determined that most jurisdictions lacked adequate planning documents, including recovery plans. Synergy personnel, under their previous employer CDR Maguire, were retained by the Colorado North Central Region (NCR) UASI to assist in the development and implementation of Disaster Recovery Base Plans (BP) and functionally specific annexes (Housing [H], Human Services [HS], Debris Management [DM] and Damage Assessment [DA]).

HIGHLIGHTS



STAKEHOLDER
GROUPS



TOTAL
DOCUMENTS



OF THE STATE
POPULATION
REPRESENTED

JURISDICTION	BP	H	HS	DM	DA
City/County of Denver	X	X	X	X	X
Clear Creek County	X	X	X	X	X
City of Aurora	X	X	X	X	X
City/County of Broomfield	X		X	X	X
City of Arvada	X		X	X	X
Jefferson County			X	X	X
Arapahoe County		X	X	X	
Adams County		X	X		

"We are appreciative not only all your efforts thus far in the local and regional planning efforts but also the recent workshop. That type of adaptability and the willingness to push forward brought good feedback and had people reach out who were not so engaged before. Building the trust and relationships amongst these people is the key to emergency management being successful not just in recovery but as a whole."

Brandon Lenderink
NCR Recovery Committee Co-Chair

**METROPOLITAN ST. LOUIS
SEWER DISTRICT (MSD)**
DR-4250 & 4317
2015-2017

SERVICES PROVIDED:

FEMA Public Assistance
Section 406 Mitigation
Appeals Support

REFERENCE:

Marion Gee
Finance Director
Mgee@stlmsd.com
2350 Market Street
St. Louis, MO 63103
Email: Mgee@stlmsd.com



SEVERE STORM & FLOOD RECOVERY SERVICES

Synergy Disaster Recovery along Davis Disaster Consulting personnel were retained by the St. Louis Metropolitan Sewer District (MSD) under their former employer, CDR Maguire, to assist in their recovery from severe storms and flooding for two major declarations in 2015 (DR-4250) and 2017 (DR-4317).

As the **Country's 4th Largest Water District**, several lift stations and waste water treatment plants were damaged in both events totaling over \$35 million in damages. The Team was instrumental in assisting MSD document damages and develop project worksheets that incorporated mitigation strategies to prevent damages in the future.

HIGHLIGHTS



DR-4250
FEMA PA



DR-4317
FEMA PA



Appeals
Support

- ✚ Writing requests for reimbursements (RFRs)
- ✚ Procurement Reviews
- ✚ HMGP Support
- ✚ Documentation Management
- ✚ Preparedness planning

CITY OF ROWLETT, TX
DR-4255
2015

SERVICES PROVIDED:

FEMA Public Assistance
Debris Technical
Procurement
Site Inspections
Document Validation
Closeout

REFERENCE:

Neil Howard

Fire Chief

4701 Rowlett Rd #101

Rowlett, TX 75088

Phone: 972.412.6230

Email: nhoward@rowlett.com



2015 TORNADO DISASTER RECOVERY SERVICES

The City of Rowlett, Texas was devastated by an EF-4 Tornado on December 26, 2015. Synergy personnel, under former employer, CDR Maguire, provided City personnel with the tools they needed to effectively navigate through several disaster recovery programs administered by state and federal agencies for this disaster.

The Synergy Team and CDR Maguire provided FEMA Public Assistance grant management and debris management services to the City and assisted with an application for the Public Assistance Alternate Procedures (PAAP) program which allowed Rowlett to maximize their recovery funding for debris removal. The team worked in tandem with the City to track and gather the appropriate documentation for Project formulation and eventually closeout.

We were instrumental in formulating a Donated Resource PW which allowed the City to get 100% of their emergency work reimbursed through FEMA.

HIGHLIGHTS



Local Share
Cost
covered



FEMA Public
Assistance



PW
Processed
in TX

- ✔ Covered the entire local share through Donated Resources
- ✔ Utilized Public Assistance Alternate Procedures (PAAP) program to maximize recovery funding for debris management costs
- ✔ Provided site inspection training to City personnel to assist with damage assessments and manage costs

FEDERAL GRANT ASSISTANCE